WV Online Case Management (CM) Pilot Project Job Aid: Mobile Assessments

See User Guide for more detailed information and screenshots

Mobile Device Setup

- Chrome is recommended as Internet Browser for better performance/speed
- Go to Mobile Assessment website URL (save bookmark, no app to install)
- Access URL and logon on mobile device for offline use
- Compatible with multiple operating systems and browsers if recent version

Navigation Functionality

• Search Participant (Consumer) by last name or DOB

Offline buttons

- <u>Make Available Offline</u>: download all existing documents for Participant
- <u>Go offline or Go online</u>: option if inconsistent mobile internet access

Menus

- <u>Downloaded</u>: Open Participant and document (cloud icon identifies if downloaded)
- <u>History</u>: retrieve records on device

Assessment buttons

- <u>Save</u>: toolbar at top of document
- <u>Details</u>: view/edit header fields

Navigation pane in Assessment

• <u>Multiple options</u>: Search by keyword, section headers (also instructions), next/previous buttons for required and unanswered fields, and scroll

Workflow Sequence

- 1. Prep in either WellSky Human Services application or Mobile Assessments online to enter data known previously or duplicate existing document
- 2. Download document to mobile device storage while on-line in Mobile Assessments
- 3. Work offline to enter and save data on mobile device during home visit
- 4. Upload (synchronize) document from mobile device automatically when connected to Internet in online mode (notification displays at bottom of application screen)
- 5. Remove record from mobile device after upload
- 6. Complete document Status
 - CM PC Assessment Section 1 use application to link to Service Plan to "push" Risks
 - RN PC Assessment Section 2 use mobile or application

Misc. Training Tips

- User ID and password: same as WellSky application
- <u>lcons</u>: explanation in user guide (page 16)
- <u>Keyboard short-cuts</u>: list in drop-down menu under login name
- <u>Time-out</u>: automatically locked after 20 minutes of inactivity (system requires log-in to unlock)