

The West Virginia Bureau of Senior Services is a Cabinet-level agency within State Government and is the lead entity for programs serving West Virginians 60 and older. A Commissioner appointed by the Governor is the chief administrative officer and oversees all program and fiscal operations.

The Bureau is located at the Charleston Town Center Mall.

Visit

www.wvseniorservices.gov

for detailed information about services and senior center locations.

**West Virginia
Bureau of Senior Services**
1900 Kanawha Boulevard East
Charleston, WV 25305-1060
www.wvseniorservices.gov
304-558-3317; 877-987-3646
304-558-5609 (fax)

Physical location:
Charleston Town Center Mall, 3rd Level

ADRN
(Aging & Disability Resource Network)
www.wvnavigate.org
866-987-2372

Golden Mountaineer
www.goldenmountaineer.wv.gov
888-968-4462

Long-Term Care Ombudsman Program
800-834-0598

Medicare Counseling
www.wvship.org
877-987-4463

Medicaid Helpline
866-767-1575

West Virginia Senior Legal Aid
www.seniorlegalaid.org
800-229-5068

West Virginia Senior Medicare Patrol
855-254-1720

West Virginia Bureau of Senior Services



ensuring well and vital seniors

The West Virginia Bureau of Senior Services works in partnership with dedicated and experienced local organizations to provide millions of hours of service each day to our citizens. The Bureau oversees federal and state programs that support a wide array of services for senior citizens.

ADRNs (Aging & Disability Resource Networks) are professionally staffed service agencies that can assist in navigating the long-term care system.

Employment services are provided to individuals aged 55+ through the Senior Community Services Employment Program.

Family Caregiver Support services assist individuals who are providing unpaid care for elderly family or friends. Services include counseling, support groups, training, and respite care.

Golden Mountaineer cards offer discounts on retail items, restaurant dining, and professional services to West Virginians aged 60+.

Legal assistance is provided via contract with West Virginia Senior Legal Aid and is available to seniors 60+ who are homebound, disabled, living in rural areas, or unable to hire private attorneys.

Long-Term Care Ombudsmen work as advocates for residents of long-term care facilities, and their families.

Medicaid in-home services are available through the Aged & Disabled Waiver Program and the Medicaid Personal Care Program that the Bureau administers and monitors.

Nutritious meals are served by the County Aging Programs in all 55 counties. Home-delivered meals may also be available to homebound seniors in your area.

Robert W. Jackson Senior Conference is a two and one-half day event sponsored by the Bureau each year to provide workshops, activities, and entertainment for seniors from around the state.

The West Virginia **Senior Medicare Patrol** (SMP) works to prevent, detect, and report Medicare errors, fraud, and abuse through outreach, counseling, and education and is funded through the Administration for Community Living.

Silver Haired Legislature is a model legislature, composed of representatives sixty years of age and older, elected from throughout the state by their peers to draft and pass bills of interest to seniors.

The **State Health Insurance Assistance Program** provides Medicare beneficiary's assistance with questions, including those about prescription plans and other Medicare services. The County Aging Programs, Area Agencies on Aging, ADRNs, and the Bureau of Senior Services also provide these services.

Supportive services are provided by County Aging Programs and may include transportation, personal care, adult day care, housekeeping, assistance with shopping, exercise programs, and health screenings. Services may vary by county.

Title III-D Evidence Based Disease Prevention and Health Promotion Services offer proven ways to promote health and prevent disease among older adults. Reducing the need for more costly medical interventions, priority is given to serving elders living in medically underserved areas or who are of greatest economic need.

Services funded by state Lottery revenue:

Family Alzheimer's In-Home Respite (FAIR) gives family caregivers a regular break from the responsibilities of caring for a person with Alzheimer's disease or a related dementia.

LIFE (Legislative Initiative for the Elderly) program expands and enhances in-home and social services delivered by the County Aging Programs.

Lighthouse program assists seniors 60+ in their homes who have functional needs but do not qualify for Medicaid services.

Eligibility for these programs may vary. Please call the Bureau or your County Aging Program for specific requirements.