

AGED AND DISABLED WAIVER

CONFLICT FREE CASE MANAGEMENT TRAINING - POST TEST

Staff Name	Provider Agency Name	Date of Post Test

Please circle either True or False for each question.

1. You are accountable as a professional and responsible to maintain professional ethics at all times. **True or False?**
2. You must not self-refer to your own agency or an agency under the same business umbrella. **True or False?**
3. Case managers and agency directors will never sign a conflict of interest statement. **True or False?**
4. You represent the Aged and Disabled Waiver person, not the agency and honor the dignity of the Aged and Disabled Waiver person's right to choose. **True or False?**
5. An agency policy for conflict of interest and process for reporting is required by Aged and Disabled Waiver policy manual. **True or False?**
6. Consequences for not following the conflict of interest policy include no Case Management billing for month it occurred, report to licensing board as an ethics violation, loss of provider certification and transfer of all Aged and Disabled Waiver participants to another agency. True or False?
7. Personal Options participants who have a case manager will self-direct and make their own decisions regarding choice of providers and Service Delivery Model. True or False?
8. This is acceptable to say to a recipient: "They will give you more hours and miles at my agency." True or False?
9. This is acceptable to say: "After what we have done for you, you are leaving?" True or False?
10. This is acceptable to say: "You have to write your own paycheck and pay taxes in Personal Options." True or False?