

Personal Care Q & A - June 21, 2016

No questions were submitted this month.

Questions/Comments from call:

1. Barbour County has received phone calls regarding Personal Care going to Managed Care Companies. Will the state still be doing PC?

Answer: After the legislation was passed to open up the application process to become a Personal Care provider, a moratorium was issued until policies and procedures could be finalized. Teresa McDonough heard that the Personal Care program would be going to managed care effective January 2017. Teresa has a meeting about this today and she will forward information as it becomes available to her.

2. In the new PC manual, I didn't see a chart with the times allowed for each activity. I used to use it to show clients what was allowed from the program and the nurse monitors refer to it as well. Will it be a part of the new manual?

Answer: I am assuming that you mean the PC Standards. In the current PC manual, we are using a chart like you describe. The Standards have been updated and will go into effect when the new manual goes into effect. The new PC Standards were not posted for comment.

3. Is the Certificate of Need going away in July?

Answer: The Governor signed the bill allowing agencies to apply to become Personal Care providers, so the whole process may change. As stated above, there is currently a moratorium on adding any new agencies until policies and procedures are finalized for the new process.

Announcements:

- The public comment period for the new Personal Care manual ends tomorrow.
- APS Healthcare will be conducting PC CareConnection training for Personal Care. Watch for training dates and registration information in the near future.