

West Virginia Medicaid Aged and Disabled Waiver
Quality Improvement Advisory Council Meeting Minutes
April 22, 2025

Members:

Jenni Sutherland
Brittany Powell
Vanessa Vangilder
Martha Canterbury
Janice Millson

Attendees:

Luann Summers
Susan Silverman
Sherry Wooten
Mark Fordyce
Lori Tyson
Carissa Davis
Jennifer Ferrell
Sara Martin
Joe Bonazza
Mandy Filippelli
Michelle Garnes
Suzanne Messenger
Taniua Hardy

Welcome. Mark Fordyce and Vannesa Vangilder welcomed Council members to the meeting. The meeting continues to be conducted virtually. Jenni Sutherland made a motion to approve the January 2025 Quality Council minutes, after correcting the spelling of her name, and Janice Millson seconded the motion.

Take me Home (TMH) Transition Update. Mandy Filippelli

January 1, 2025, through March 31, 2025

Referrals for TMH	59
Transitions	5
Re-institutionalization	15
IMS	18

Processed timelines 12 days on average from referral to intake interview and
6 days from intake interview to receiving the final word
of eligibility

There is no mandated state standard of what the processing times are. The timelines dictated by CMS are the transition timelines. They would like to have the transitions happen within 180 days, and we have been able to minimize that a great deal.

TMH now has the Community Liaisons Specialists (COS) in place across the state, helping to facilitate a smooth transition process. They also have Brittany Mancari, who is the only state employee on their team. She is the eligibility specialist helping different regions with information to facilitate the transitions.

Olmstead Update: Carissa Davis

- We still have funds available for transition and diversion.
- Will be sending out new application, hopefully very soon. There are no major changes to the application.
- The Workgroup is drafting an update to the Olmstead plan. We hope it will be ready by the end of the year and go from there.
- The Olmstead Council meeting is scheduled for May 1, 2025, at 10:00. If you have any interest in attending, let Carissa know.
- Outreach: Olmstead has a Facebook page, Instagram, and LinkedIn.

BMS Update: LuAnn Summers

- Currently there are 8750 slots allotted to us this fiscal year, 8471 served year-to-date, and 7605 active ADW members. We released 34 people this week. Instead of doing the releases daily, we do them weekly. If we need to implement a wait list as we get closer to the fiscal year-end, we will continue to accept applications.
- The comments received from the Renewal Application didn't result in any change to the application. We had a 15-day call with CMS, and we will address their questions once we receive them.

BoSS Updates. Susan Silverman

Activity

- Year-to-Date we had 20 Hearings, and 17 of those were withdrawn or dismissed. We think some of the members are under the impression they are supposed to complete and return the hearing request form when they receive them even when they haven't lost services or their service level.
- ADW provider monitoring reviews started in December. Through March, we reviewed 37 Provider Agencies and 143 member records. We also pulled a sample of personal options members through PALCO and looked at some of their trainings and documentation.
- In March we did not open or close any new Agencies. Year-to-date we have opened 3 Case Management Agencies. Year-to-Date we have a total of 53 Case Management Agencies and 84 Personal Attendants.
- ADW transfers received in March were 83 and we processed 72. Year-to-date we received 945 transfers and processed 930.
- Year-to-date CFCM exceptions we received 133 and approved 132.
- Year-to-date EAA Home and Vehicle we received 305 requests, approved 273, and 22 were denied.
- We are setting up interviews for a fourth Nurse Monitor, a Transfer Coordinator, and another IMS monitor.

Quality Council Update. Mark Fordyce

- Request for any suggestions or ideas to share to generate more participation at these Quarterly meetings.
- D&R Reports: Any measure that drops below 86% needs to have a quality improvement plan.
- Reviewed some of the D&R Reports. Mark and Will are still working with providers to help them to understand the importance of timely reporting in IMS.
- Death Reports: There is still confusion and issues we are addressing such as not enough detail in the death reports. We continue to flag members 55 and younger who have died.

NEW BUSINESS:

- With only five members in attendance today, we cannot vote for new members or officers. Mark will send out a poll and vote electronically. We need 15 voting members; 10 providers or persons of interest and five who are either on the program, was a recipient of services, or a family member, or legal representative. Brittany Powell suggested reaching out to the DHHR with contact information, so caregivers are made aware of the Council.
- Two applicants for the election of new members and officers; Scott Hager is a recipient of services and Seth Kelly is an RN with Village Caregiving in Barboursville.
- Workgroups: We will be looking at violence as it is on the increase, improving IMS issues, and falls.

Next meeting July 22, 2025