

# PERSONAL CONDUCT POLICY POSTING/FORM

## Senior Center Attendees:

We strive to provide a safe and pleasant environment where people can gather to socialize and receive needed services. We ask that you and everyone who enters this facility be mindful of their conduct; treating others with respect and dignity.

We do not condone and will not tolerate any verbal or physical abuse/harassment nor will we permit anyone to engage in behaviors that disrupt services or activities. Individuals who are acting in a disruptive or abusive manner will be asked to leave. In cases where an individual is repeatedly disruptive or abusive, that person may be banned from the facility. The ban may be for specified or an indefinite period of time. In such cases, the Center will offer alternative services to the extent possible.

We appreciate your cooperation in this matter and look forward to serving you!

## In-Home Service Recipients:

We strive to provide quality in-home services. We do not condone and will not tolerate any verbal or physical abuse/harassment, nor will we permit anyone to engage in behaviors that disrupt services. If individuals act in a disruptive or abusive manner, our direct care worker will leave the home and services may be suspended or discontinued. Individuals who have services discontinued will be provided their grievance rights and offered alternative services to the extent possible.

We appreciate your cooperation in this matter and look forward to serving you!