

## CONTACT INFORMATION

### WV BUREAU OF SENIOR SERVICES MEDICAID UNIT AGED & DISABLED WAIVER PROGRAM (ADW) AND PERSONAL CARE PROGRAM (PC)

NAME	TITLE	CAN ANSWER QUESTIONS REGARDING:	PHONE NUMBER
Julie Shelton	Director of Medicaid	All ADW and PC Questions	(304) 558-2241, ext. 143
Cecilia Brown	Program Manager, Quality	Complaints, Incident Management Reporting, Quality Initiatives and Quality Council	(304) 558-2241, ext. 122
Brian Holstine	Program Manager, Personal Options	Personal Options	(304) 558-2241, ext. 134
Kay Ikerd, RN	Hearing Coordinator	ADW Hearings	(304) 558-2241, ext. 137
Angel Khosa	Transfer Coordinator	Transfers	(304) 366-8779, ext. 19
Barbara Paxton	Member Enrollment Coordinator	Member Enrollment	(304) 558-2241, ext. 147
Pam Pushkin	Training Coordinator and ADW and PC Program Monitor	Provider Reviews, Policy Questions, RN Issues, Training	(304) 558-2241, ext. 142
Cathy Richardson	Assistant to Program Directors	Hearing Scheduling/Packets, General ADW and PC questions (non-policy)	(304) 558-2241, ext. 118
Vonda Spencer	Coordinator, Transition Initiative	Transition Navigator Initiative, ADW and PC Closures, PC Hearings, ADW Member Enrollment, ADW Provider Monthly Reports, PC Monthly Reports	(304) 558-2241, ext. 152
Gina Tinsley	Assistant Coordinator, Personal Options	Personal Options	(304) 558-2241, ext. 149
Linda Wright, RN	Director of Nursing	Provider Reviews, Policy Questions, RN Issues, Provider Openings/ Certification	(304) 558-2241, ext. 128
Cathie Zuspan, RN	ADW and PC Program Monitor	Provider Reviews, Policy Questions, RN Issues, Provider Openings/ Certification Provider Reviews	(304) 558-2241, ext. 153
Kim Humphrey, RN	ADW and PC Program Monitor	Provider Reviews, Policy Questions, RN Issues, Provider Openings/ Certification Provider Reviews	(304) 558-2241, ext. 138

Sara Birckhead, RN	ADW and PC Program Monitor	Provider Reviews, Policy Questions, RN Issues, Provider Openings/ Certification Provider Reviews	(304) 558-2241, ext. 126
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