

CONTACT INFORMATION

WV BUREAU OF SENIOR SERVICES MEDICAID UNIT AGED & DISABLED WAIVER PROGRAM (ADW) AND PERSONAL CARE PROGRAM (PC)

NAME	TITLE	CAN ANSWER QUESTIONS REGARDING:	PHONE NUMBER
Cecilia Brown	Program Manager, Quality	Complaints, Incident Management Reporting, Quality Initiatives and Quality Council	(304)558-2241 ext.122
Brian Holstine	Program Manager, Personal Options	Personal Options	(304)558-2241 ext. 134
Kim Humphrey, RN	Program Monitor	Provider Monitor – Quadrant I	Contact Linda Wright (304)558-2241 ext. 128
Kay Ikerd, RN	Hearing Coordinator	ADW Hearings	(304)558-2241 ext.137
Angel Khosa	Transfer Coordinator	Transfers	(304)366-8779 ext.19
Julie McClanahan	Director of Medicaid	All ADW and PC Questions	(304)558-2241 ext.143
Pam Pushkin	Program Authorization	PC Prior Authorizations, Dual Service Requests, ADW Level of Care Requests	(304)558-2241 ext.142

Pat Quirk, RN	Program Monitor	Provider Monitor – Quadrant III	Contact Linda Wright (304)558-2241 ext. 128
Cathy Richardson	Assistant to Program Directors	Hearing Scheduling/Packets, General ADW and PC questions (non-policy)	(304)558-2241 ext.118
Vonda Spencer	Coordinator, Transition Initiative	Transition Navigator Initiative, ADW and PC Closures, PC Hearings, ADW Member Enrollment, ADW Provider Monthly Reports, PC Monthly Reports	(304)558-2241 ext.152
Gina Tinsley	Assistant Coordinator, Personal Options	Personal Options	(304)558-2241 ext.149
Linda Wright, RN	Director of Nursing	Provider Reviews, Policy Questions, RN Issues, Provider Openings/ Certification	(304)558-2241 ext.128
Cathie Zuspan, RN	Program Monitor	Program Monitor – Quadrant II	Contact Linda Wright (304)558-2241 ext. 128